# **Clackamas Community College**

Online Course/Outline Submission System

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Section #1 General Course Information
Department:Communication Studies
Submitter
First Name: Kelly Last Name: Brennan Phone: 3154 Email: kellyb
Course Prefix and Number:COMM - 218
# Credits:4
Contact hours
Lecture (# of hours):
Lec/lab (# of hours): Lab (# of hours):
Total course hours: 44
For each credit, the student will be expected to spend, on average, 3 hours per week in combination of in-class and out-of-class activity.
Course Title:Interpersonal Communication
Course Description:
The interpersonal communication process is examined through lectures, reading, and exercises. Subjects include goal setting, first impressions, conflict resolution, non-verbal messages, image building, self-concepts and assertiveness.
Type of Course:Lower Division Collegiate
Is this class challengeable?
No
Can this course be repeated for credit in a degree?

No

Is general education certification being sought at this time?
Yes
Check which General Education requirement:
✓ Arts and Letters
✓ Cultural Literacy
Is this course part of an AAS or related certificate of completion?
No
Are there prerequisites to this course?
No
Are there corequisites to this course?
No
Are there any requirements or recommendations for students taken this course?
Yes
Recommendations: Pass RD-090 or placement in RD-115; pass WR-095 or placement in WR-121
Requirements:None
Are there similar courses existing in other programs or disciplines at CCC?
No
Will this class use library resources?
No
Is there any other potential impact on another department?
No
Does this course belong on the Related Instruction list?
Yes
Area:Human Relations
GRADING METHOD:
A-F or Pass/No Pass
Audit:Yes

When do you plan to offer this course?

✓ Winter
✓ Spring

Is this course equivalent to another?

If yes, they must have the same description and outcomes.

#### No

Will this course appear in the college catalog?

#### Yes

Will this course appear in the schedule?

#### Yes

**Student Learning Outcomes:** 

Upon successful completion of this course, students should be able to:

- 1. discuss the following orally as well as in writing,
- 2. identify the impact of interpersonal communication on self and others, (AL1) (AL2)
- 3. describe the communication process involved in human interplay, (AL1) (AL2) (CL1)
- 4. demonstrate and identify the listening process and the skills involved in speech acts, (AL1) (AL2)
- 5. describe self-perception, self-image, self-concepts and the difference between the three; (AL1) (AL2) (CL1)
- 6. identify conflict resolution and reduction, (AL2)
- 7. identify and demonstrate non-verbal versus verbal communication behaviors and patterns within relationships, (AL1) (AL2)
- 8. describe components of communication climates and breakdowns, (AL1) (AL2)
- 9. identify and describe the steps in relational development, maintenance, and deterioration; (AL1) (AL2) (CL1)
- 10. identify compliance-gaining strategies, (AL1) (AL2) (CL1)
- 11. examine and identify the influences that mediated messages (social media, texting, etc.) have on interpersonal relationships.

# AAOT/ASOT GENERAL EDUCATION OUTCOMES COURSE OUTLINE MAPPING CHART

# Mark outcomes addressed by the course:

- Mark "C" if this course completely addresses the outcome. Students who successfully complete this course are likely to have attained this learning outcome.
- Mark "S" if this course substantially addresses the outcome. More than one course is required for the outcome
  to be completely addressed. Students who successfully complete all of the required courses are likely to have
  attained this learning outcome.
- Mark "P" if this course partially addresses the outcome. Students will have been exposed to the outcome as part of the class, but the class is not a primary means for attaining the outcome and assessment for general education purposes may not be necessary.

# As a result of completing the AAOT/ASOT general education requirements, students will be able to:

#### **WR: Writing Outcomes**

- 1. Read actively, think critically, and write purposefully and capably for academic and, in some cases, professional audiences.
- 2. Locate, evaluate, and ethically utilize information to communicate effectively.
- 3. Demonstrate appropriate reasoning in response to complex issues.

#### SP: Speech/Oral Communication Outcomes

- 1. Engage in ethical communication processes that accomplish goals.
- 2. Respond to the needs of diverse audiences and contexts.
- 3. Build and manage relationships.

#### **MA: Mathematics Outcomes:**

- 1. Use appropriate mathematics to solve problems.
- 2. Recognize which mathematical concepts are applicable to a scenario, apply appropriate mathematics and technology in its analysis, and then accurately interpret, validate, and communicate the results.

#### AL: Arts and Letters Outcomes

- 1. Interpret and engage in the Arts & Letters, making use of the creative process to enrich the quality of life.
- S 2. Critically analyze values and ethics within range of human experience and expression to engage more fully in local and global issues.

# SS: Social Science Outcomes

- **p** 1. Apply analytical skills to social phenomena in order to understand human behavior.
- **p** 2. Apply knowledge and experience to foster personal growth and better appreciate the diverse social world in which we live.

#### SC: Science or Computer Science Outcomes

- 1. Gather, comprehend, and communicate scientific and technical information in order to explore ideas, models, and solutions and generate further questions.
- 2. Apply scientific and technical modes of inquiry, individually, and collaboratively, to critically examine the influence of scientific and technical knowledge on human society and the environment.

3. Assess the strengths and weaknesses of scientific studies and critically examine the influence of scientific and technical knowledge on human society and the environment.

#### **CL: Cultural Literacy Outcome**

 Identify and analyze complex practices, values, and beliefs and the culturally and historically defined meanings of difference.

#### **Outcomes Assessment Strategies:**

✓ General Examination ✓ Projects

✓ Writing Assignments

✓ Presentations

✓ Multiple Choice Test

✓ Criteria

✓ Rubrics

**Major Topic Outline:** 

This course is designed to make the student aware of the communication process and to introduce sound communication methods.

- 1. Included are listening, self-perception, semantics, conflict resolutions and reduction, persuasion and compliance-gaining strategies, communication climates and attitude change, non-verbal versus verbal communication, attraction, accuracy and understanding, empathy, relational development, maintenance, breakdowns and deterioration in communication.
- 2. Examine the influence of mediated messages (social media, texting, etc.) on interpersonal relationships.
- 3. Students will be expected and encouraged to utilize both print and electronic information resources available through CCC's library and computer labs.

Does the content of this class relate to job skills in any of the following areas:

No
No
No
No
No

Percent of course:0%

### Section #2 Course Transferability

Concern over students taking many courses that do not have a high transfer value has led to increasing attention to the transferability of LDC courses. The state currently requires us to certify that at least one OUS school will accept a new LDC course in transfer. Faculty should communicate with colleagues at one or more OUS schools to ascertain how the course will transfer by answering these questions.

- 1. Is there an equivalent lower division course at the University?
- 2. Will a department accept the course for its major or minor requirements?
- 3. Will the course be accepted as part of the University's distribution requirements?

If a course transfers as an elective only, it may still be accepted or approved as an LDC course, depending on the nature of the course, though it will likely not be eligible for Gen Ed status.

Which OUS schools will the course transfer to? (Check all that apply)

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✓ PSU (Portland State University)
✓ OIT (Oregon Institute of Technology) ✓ SOU (Southern Oregon University)
✓ OSU (Oregon State University)

✓ UO (University of Oregon)

✓ OSU-Cascade

✓ WOU (Western Oregon University)

Identify comparable course(s) at OUS school(s)
COMM218 Interpersonal Communication at PSU and OSU
COM112 Interpersonal Comm at WOU
COMM125 Interpersonal Comm at SOU
How does it transfer? (Check all that apply)

✓ required or support for major

✓ general education or distribution requirement

✓ general elective

Provide evidence of transferability: (minimum one, more preferred)
✓ Other. Please explain.
Verified transferability through listings on colleges' websites
First term to be offered:
Next available term after approval
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